

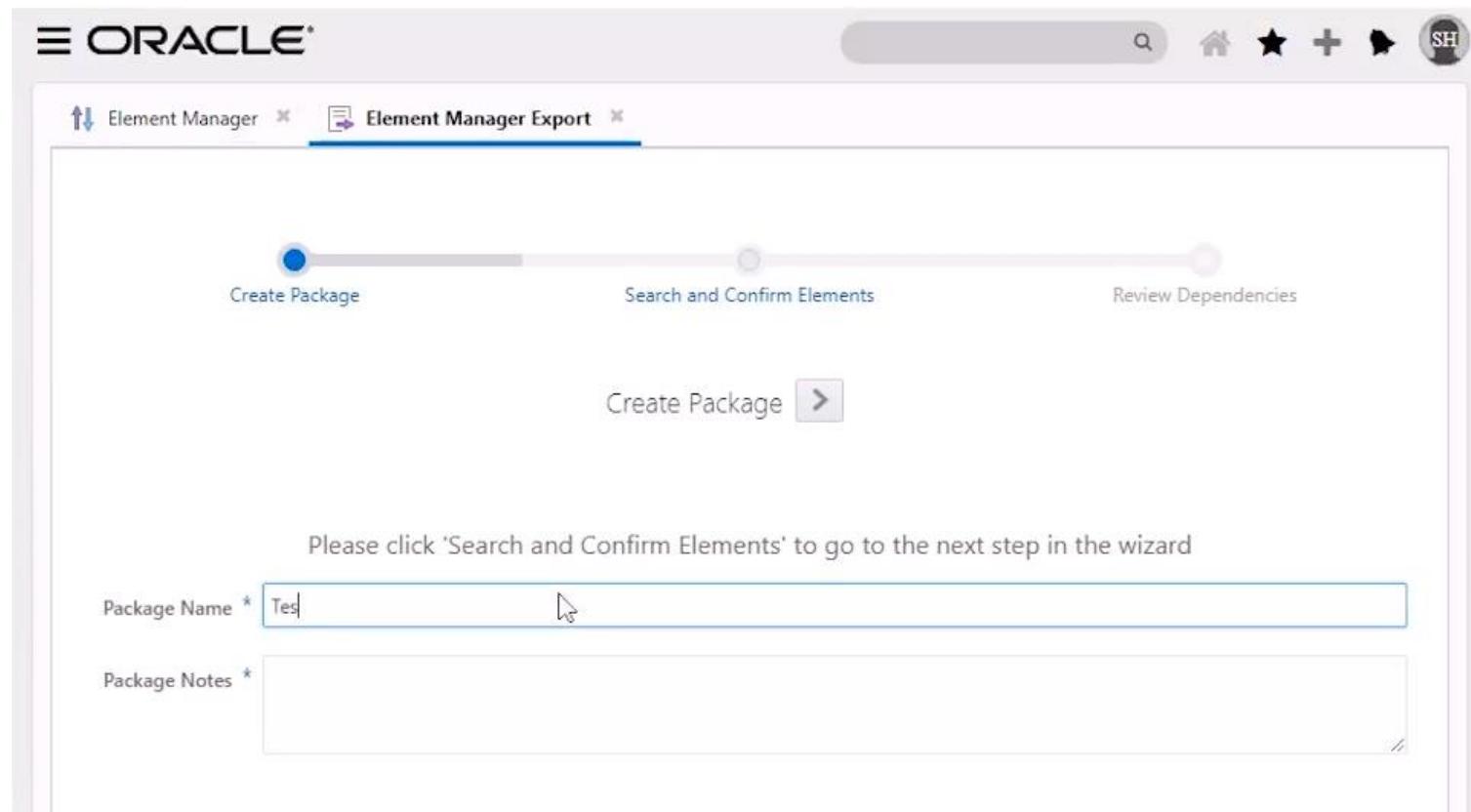


Oracle Service Cloud

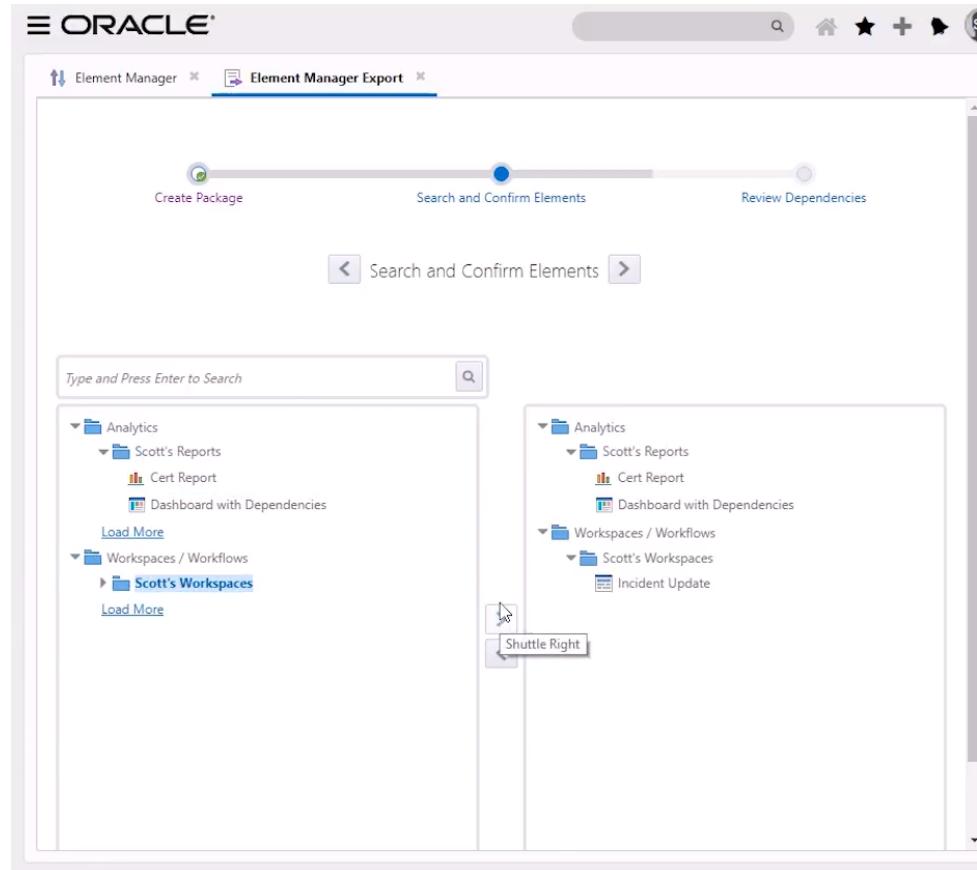
Element Manager – Release 17 D

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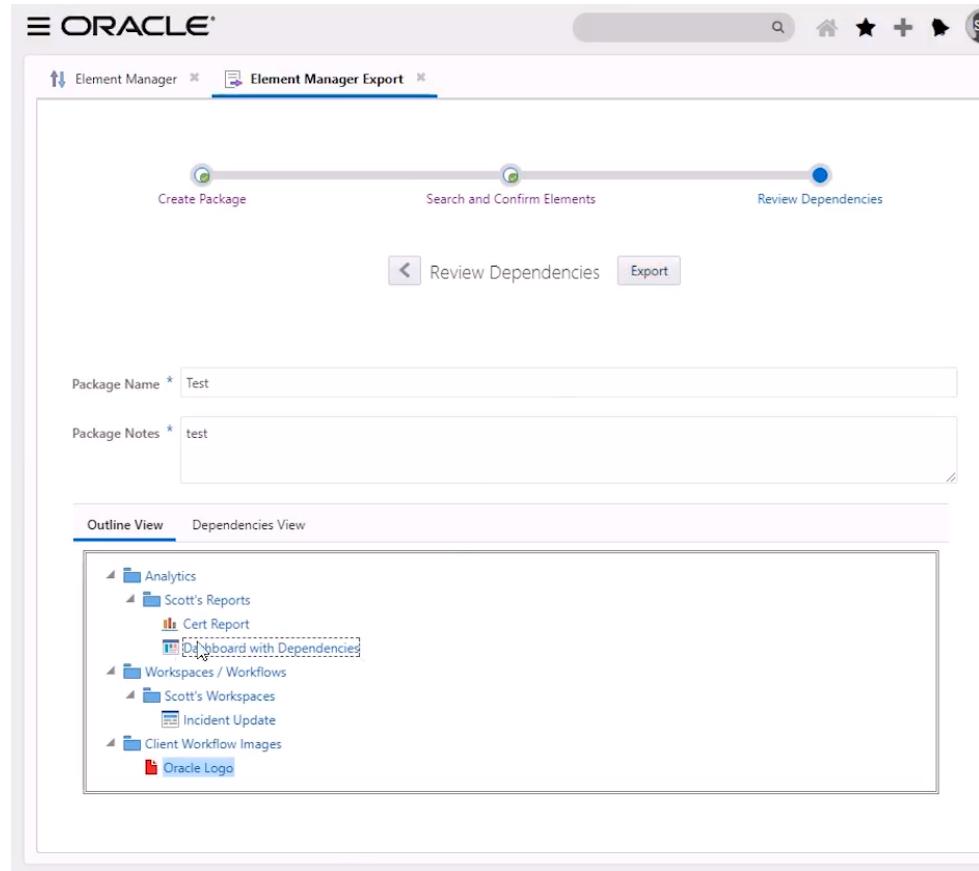
Oracle Service Cloud – Element Manager



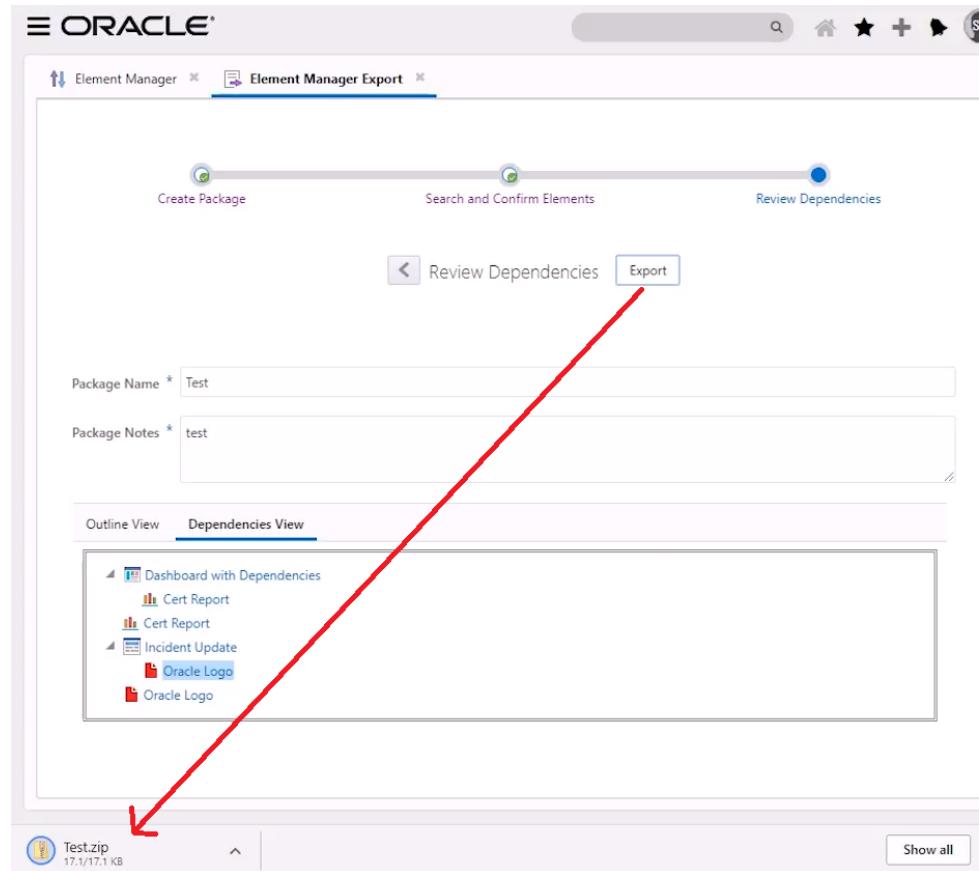
Oracle Service Cloud – Element Manager



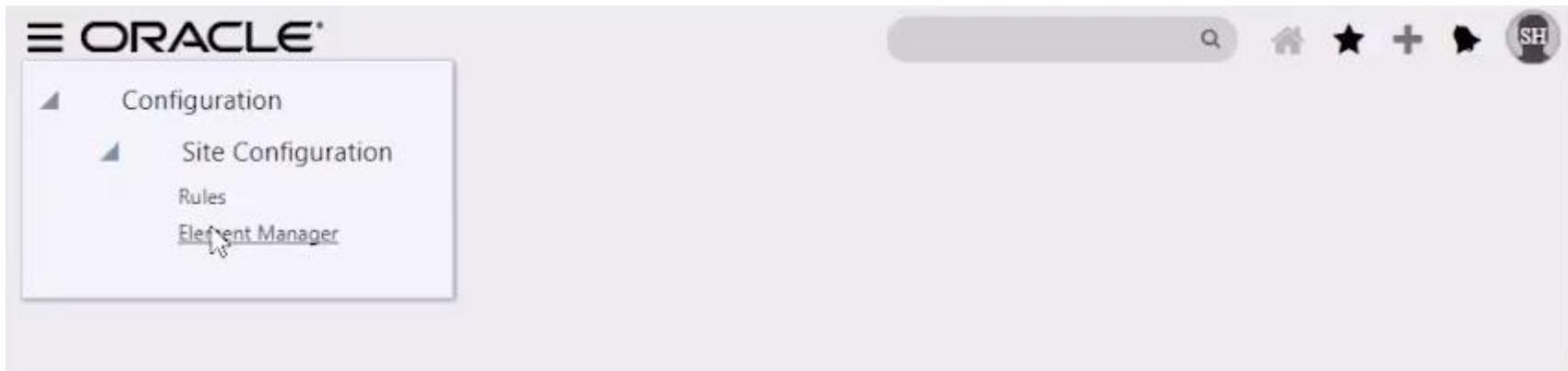
Oracle Service Cloud – Element Manager



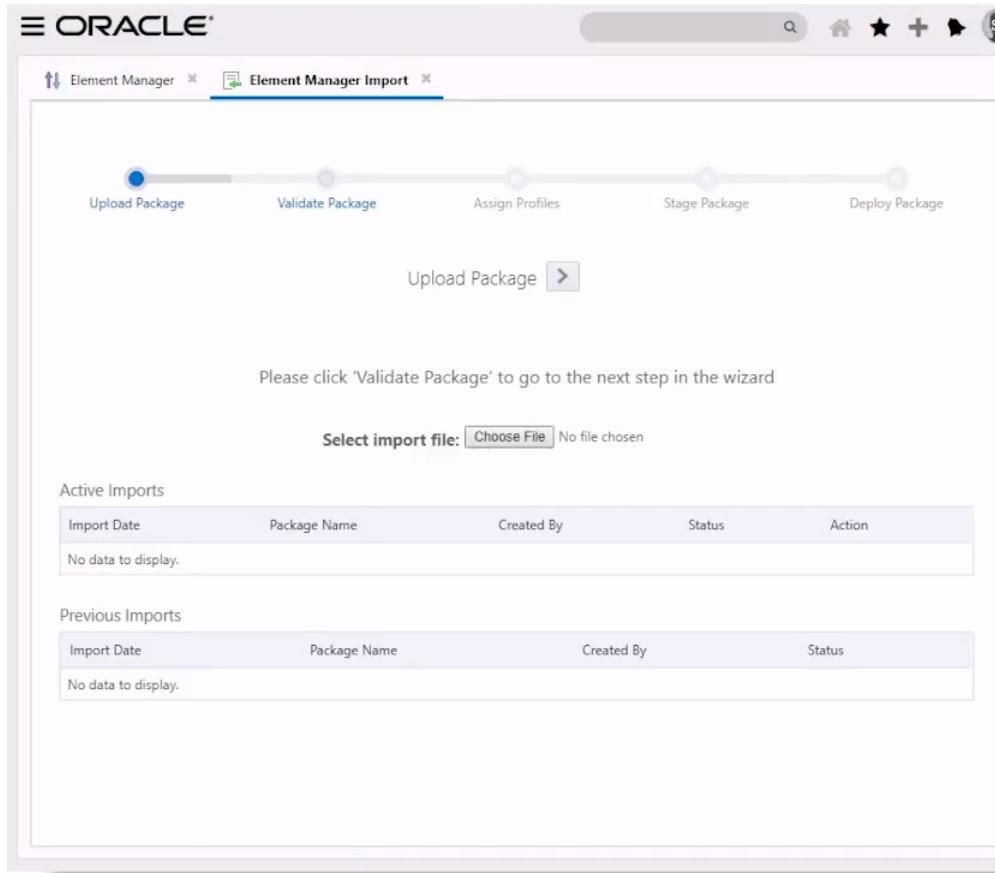
Oracle Service Cloud – Element Manager



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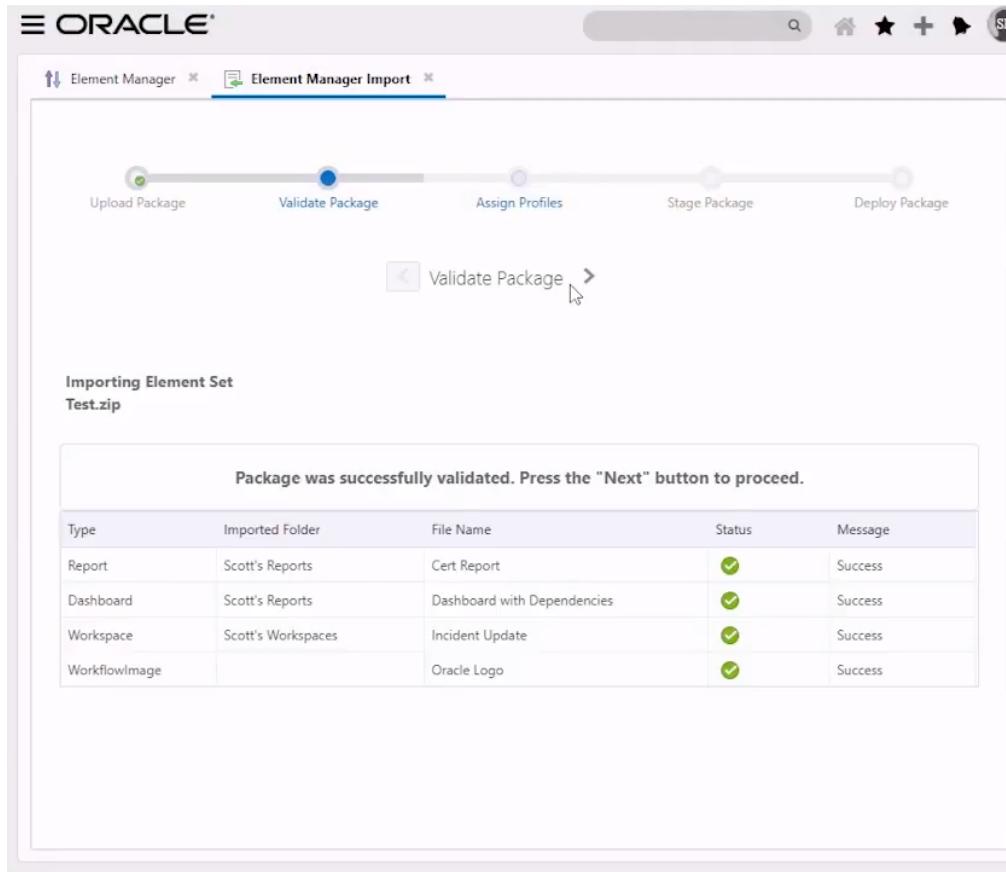


The screenshot shows the Oracle Service Cloud Element Manager Import interface. At the top, there are tabs for 'Element Manager' and 'Element Manager Import', with 'Element Manager Import' being the active tab. Below the tabs is a horizontal progress bar with five steps: 'Upload Package', 'Validate Package', 'Assign Profiles', 'Stage Package', and 'Deploy Package'. The 'Upload Package' step is highlighted with a blue circle. Below the progress bar is a large button labeled 'Upload Package' with a right-pointing arrow. A message below the button says 'Please click 'Validate Package' to go to the next step in the wizard'. Under the 'Select import file:' label is a 'Choose File' button with the text 'No file chosen'. Below this are two sections: 'Active Imports' and 'Previous Imports', each containing a table with columns for Import Date, Package Name, Created By, Status, and Action/Status. Both sections display the message 'No data to display.'

Import Date	Package Name	Created By	Status	Action
No data to display.				

Import Date	Package Name	Created By	Status
No data to display.			

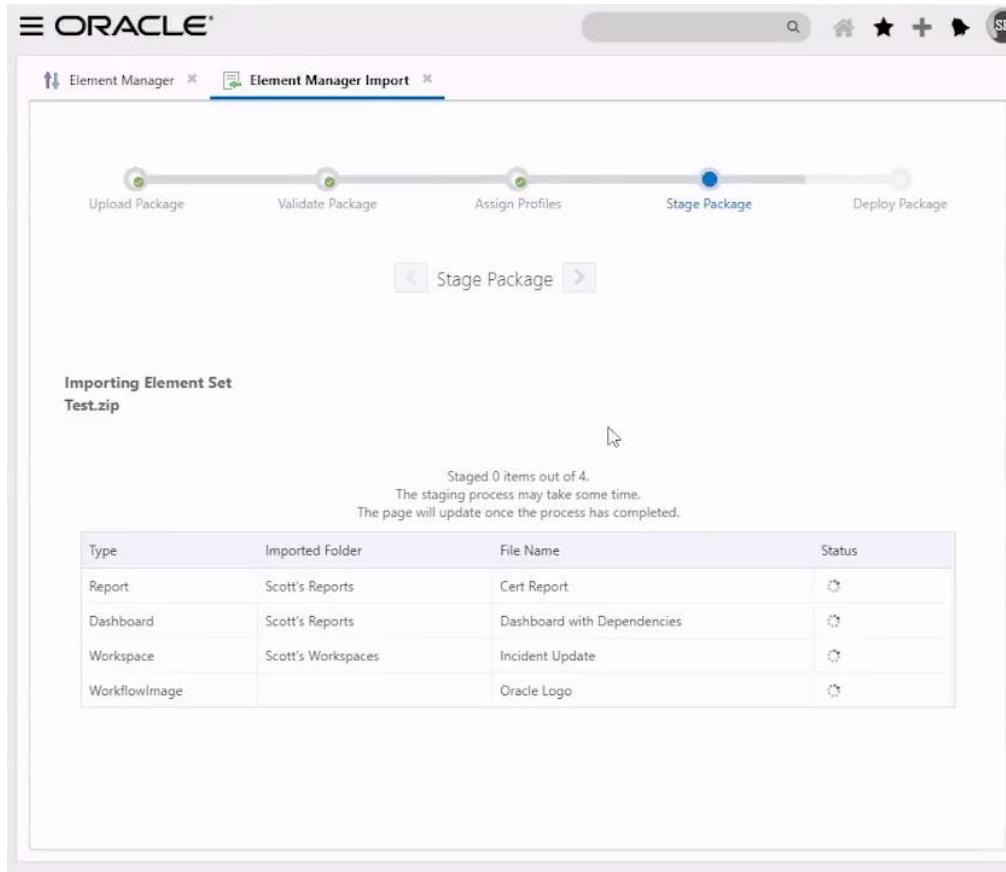
Oracle Service Cloud – Element Manager



The screenshot shows the Oracle Service Cloud Element Manager Import interface. The top navigation bar includes the Oracle logo, a search icon, a home icon, a star icon, a plus icon, a right arrow icon, and a user profile icon. The main title is "Element Manager Import". Below the title, a progress bar shows five steps: "Upload Package" (green), "Validate Package" (blue, currently selected), "Assign Profiles" (light blue), "Stage Package" (light blue), and "Deploy Package" (light blue). A "Validate Package" button is highlighted with a cursor. The main content area is titled "Importing Element Set" and shows "Test.zip". A message box states "Package was successfully validated. Press the "Next" button to proceed." Below this, a table lists imported items:

Type	Imported Folder	File Name	Status	Message
Report	Scott's Reports	Cert Report	✓	Success
Dashboard	Scott's Reports	Dashboard with Dependencies	✓	Success
Workspace	Scott's Workspaces	Incident Update	✓	Success
WorkflowImage		Oracle Logo	✓	Success

Oracle Service Cloud – Element Manager



The screenshot shows the Oracle Service Cloud Element Manager Import interface. The top navigation bar includes the Oracle logo, a search icon, a home icon, a star icon, a plus icon, a back arrow, and a user icon labeled 'SH'.

The main title is 'Element Manager Import' with tabs for 'Element Manager' and 'Element Manager Import' (which is selected).

A progress bar at the top indicates the following steps: Upload Package, Validate Package, Assign Profiles, Stage Package (which is the current step, marked with a blue dot), and Deploy Package.

Below the progress bar, there is a 'Stage Package' button with a left and right arrow icon.

The main content area is titled 'Importing Element Set' and shows 'Test.zip'.

Below this, a message states: 'Staged 0 items out of 4. The staging process may take some time. The page will update once the process has completed.' A cursor icon is visible near this message.

A table below the message lists the imported items:

Type	Imported Folder	File Name	Status
Report	Scott's Reports	Cert Report	
Dashboard	Scott's Reports	Dashboard with Dependencies	
Workspace	Scott's Workspaces	Incident Update	
WorkflowImage		Oracle Logo	